

# BACKPORCH BROADCAST

5023 B.U. Bowman Drive / Buford, GA 30518 / (770)932-9935

Company : \_\_\_\_\_ Contact : \_\_\_\_\_  
Bill To Address : \_\_\_\_\_ EMAIL : \_\_\_\_\_  
City / State : \_\_\_\_\_ Preferred Shipping : OVERNIGHT OR GROUND  
Zip : \_\_\_\_\_ Fed Ex/UPS Account # : \_\_\_\_\_  
Phone : \_(\_\_\_\_\_)\_\_\_\_\_ Ship To Address : (SAME AS BILLING) Y / N  
\_(\_\_\_\_\_)\_\_\_\_\_ Commercial OR Residential Ship To Address ? (circle)

## Service Agreement

- 1. Evaluation Fee:** A non-refundable fee of \$125 will be charged per piece of equipment for a detailed evaluation to determine repair needs. This fee must be paid in full prior to evaluation.
- 2. Estimate and Approval:** Upon completion of the evaluation, a formal written estimate will be sent via email. The client may then choose to either approve or decline the repair.
- 3. Unretrieved Equipment:** Equipment not retrieved from the company's facility within 45 days from the date of the estimate will be considered abandoned and may be discarded or recycled without further notice.
- 4. Shipping and Handling:** Clients are responsible for all shipping, packing, courier, and transportation expenses. Equipment shipped without a proper case is subject to an additional handling fee.
- 5. Payment for Repairs:** Payment in full for any approved repairs is required upon completion of the repair work.

## Acknowledgment and Agreement

By signing below, the undersigned acknowledges they have read and understand this document and agree to comply with the terms and conditions stated herein.

Signature: \_\_\_\_\_ Name: \_\_\_\_\_ Date: \_\_\_\_\_